

dennis d. pointer & associates
5544 Kenwood Place, North
Seattle, WA 98103



206.632.6066 (voice)
206.632.6266 (fax)
dennis.pointer@comcast.net



PROFILE ... Dennis D. Pointer, Ph.D.

- founder and Principal, Dennis D. Pointer & Associates; has completed over 250 engagements (for healthcare organizations, commercial corporations, professional associations and governmental agencies) as a retreat facilitator, consultant, advisor and speaker
- Virginia Mason - Austin Ross Professor of Health Care Management, Department of Health Services, School of Public Health and Community Medicine, University of Washington
- formerly Vice President and Partner, American Governance and Leadership Group, LLC; now the American Hospital Association's Center for Healthcare Governance
- member and/or chairperson of over 20 health system, hospital, commercial corporation and professional/trade association boards
- author of eleven books, including: *REALLY GOVERNING* (Delmar Publishers, 1994) and *BOARD WORK* (Jossey Bass, 1999) ... both winners of the James A. Hamilton Book of the Year Award from the American College of Healthcare Executives; *GETTING TO GREAT - Principles of Health Care Organization Governance* (Jossey-Bass, 2002); *THE HIGH PERFORMANCE BOARD* (Jossey-Bass, 2002); *THE HEALTH CARE INDUSTRY - A Primer for Board Members* (Jossey-Bass, 2003); *ESSENTIALS OF HEALTH CARE ORGANIZATION FINANCE - A Primer for Board Members* (Jossey-Bass, 2004); *AN INTRODUCTION TO US HEALTH CARE* (Wiley, 2007); and *NAVIGATING THE BOARDROOM: 40 Maxims - Things You Must Know and Do to Be a Great Director*. Under development is: *GOVERNING THE 21st CENTURY NONPROFIT HEALTHCARE ORGANIZATION: Transforming the Work and Contributions of Your Board* (due for release in early 2009).
- author of over 80 scholarly/professional journal articles, including: "Really Governing: What Type of Work Should Your Board Be Doing?" (*Hospital and Health Services Administration*); "Loosening the Gordian Knot of Governance in Integrated Health Care Delivery Systems" (*Frontiers of Health Services Management*); "The Challenges of Governing Integrated Health Care Systems" (*Health Care Management Review*)
- formerly: John J. Hanlon Professor, Graduate School of Public Health, San Diego State University; Arthur Graham Glasgow Professor of Health Administration, Medical College of Virginia, Virginia Commonwealth University; Director, Program in Services Management, Department of Health Administration, UCLA School of Public Health with joint appointments as Professor, Anderson School of Management and Professor, Department of Psychiatry and Bio-Behavioral Sciences, School of Medicine
- served for 12 years as Associate Director, UCLA Medical Center
- was, for five years, a Senior Research Fellow at the Rand Corporation (concurrently with appointments at UCLA)
- recipient of over \$4.5 million in research grants
- honorary life member of the Healthcare Forum; recipient of the Foster McGaw Medal of Excellence in Health Services Administration, Education and Research; Dozor Distinguished Visiting Professor, Ben Gurion University School of Medicine (Beer Sheva, Israel)
- Ph.D., health administration, University of Iowa; B.S., organizational psychology, Iowa State University